

Frequently Asked Questions

Here are some of the most frequently asked questions we received. If your question is not answered then please feel free to contact us via e-mail or phone.

1. What fees must I pay to export my vehicle?

U.S. Customs and Border Protection does NOT have any fees for vehicle export.

2. Do I need original documents at the time of application for export?

When you submit the application to our office, it is NOT necessary to send us the originals. A copy of all three of the required documents is sufficient to start the process.

3. What if I don't have the original title?

You will need to get one.

4. Do I need to have the title issued in my name?

No. It is unnecessary for you to have title issued in your name. All that is required is to have the original title and a legal transfer of ownership (bill-of-sale).

5. Can I park my vehicle at the U.S. Customs and Border Protection parking lot for the 72 hour period?

No. Your vehicle may be towed at your expense if you attempt to do this.

6. Can I have the vehicle export office make copies of my documents when I submit my application?

No, due to the volume of applications we receive, we are unable to make copies.

7. What happens if I have already taken my car to Canada and need to export it?

You will have to bring the vehicle back to the United States and submit the application to export. The vehicle **must then stay** inside the United States until the 72-business hours have elapsed and your vehicle has been cleared for export or the exporter is subject to an administrative penalty.

8. What if I cannot get to your office during your normal business hours?

We would suggest that you either, have someone you trust export the vehicle during our normal business hours, or you can pay a company to export it. If our office is closed when you arrive, then you must leave the vehicle inside the United States and return the next business day.

9. Can I take my vehicle to Canada during the export process?

No. You cannot take your vehicle to Canada until the 72-hour requirement has been met **and** you have presented the vehicle and **original documents** for inspection. **If you take your vehicle to Canada prior to getting the title stamped, you will be subject to an administrative penalty and possibly the vehicle being seized.**

10. Is this process required for my boat, trailer, travel trailer or 5th wheel?

No. We will only export land based, self propelled vehicles.

11. What is required at the time of export?

You **must** have ORIGINAL documents at the time of export. We **will NOT** accept copies of the title or MSO at the time of export. The vehicle must be taken to Canada after you complete the U.S. export process.